

October 13, 2009

Dear MSC Customer,

On October 12, 2009 the acquisition of MSC.Software by Symphony Technology Group was legally completed, making MSC a privately held business entity that is no longer traded on Nasdaq or other public stock exchanges. This is an important milestone in our objective to transform MSC into a customer-focused growth company. STG's mission is to be a catalyst and partner in helping to build great companies, by enabling them to deliver breakthrough value to clients, by investing in growth through innovation and by attracting and retaining the best talent.

We want to assure you that MSC will continue to invest in its products and maintain contractual commitments to customers, and that we anticipate little impact on the MSC personnel with whom you work. We remain committed to the mission of enabling customers to "simulate more" by providing best-in-class CAE tools for virtual prototyping, software to manage the virtual "build and test" process and data, and Engineering Services to help deploy our solutions, train engineers to use them, and support them in their ongoing use of MSC products.

Another important announcement is the appointing of Dominick Gallelo as the new CEO of MSC.Software. Dominick has deep roots in our industry, having spent 11 years at Intergraph, 10 years at Autodesk, and most recently was the CEO at Graphisoft. Under Dominick's leadership, we are confident that MSC will reclaim its leadership role in the CAE industry by focusing on delivering more value to our customers.

We greatly appreciate your business and support of MSC.Software, and look forward to continuing as your business and technology partners today and into the future. Please do not hesitate to contact me or any other member of the MSC.Software executive or sales teams if you have any questions.

Sincerely,

Romesh Wadhvani
Founder, Chairman, & CEO
Symphony Technology Group